



Grievance Procedure

Procedure:

A person who believes he/she has been unlawfully discriminated, harassed, and/or retaliated against should report it to their Supervisor, Executive Director, or if not possible, then to a member of the Executive Committee of the Board of Directors (consisting of the Board President, Past President, Vice President, Treasurer, Secretary, and In-Coming President). Once such a complaint has been made, the reporting party may not retract the allegation without proving that it was made erroneously.

Additionally, program participants and beneficiaries may file complaints with the ICDVVA.

Complaints should be filed in writing including the grievance, dates, persons involved, and any other pertinent information.

Contact:

Anissa Brady, Program Director
1417 N 4th St
Coeur D Alene, ID 83814
admin@northidahocasa.org

Board of Directors, Attn: Executive Committee
1417 N 4th St
Coeur D Alene, ID 83814

Idaho Council of Domestic Violence and Victim Assistance
<https://icdv.idaho.gov/resources/civil-rights/>